

Terms and Conditions of Service

For medical advice:

The information on the New Earth Vet website and in its courses are not a substitute for veterinary advice. We cannot see your pet so are unable to diagnose and treat conditions. As well, if you have an emergency, you are advised to get in-person professional care and guidance.

The Website and Educational Site Terms and Conditions

The following terms and conditions govern all use of all content, services and products available at or through J&L Vetcare Inc as well as New Earth Vet (called the Website). The information is offered subject to your acceptance without modification of all of the terms and conditions contained herein and all other operating rules, policies.

Please read this Agreement carefully before accessing the material. By accessing or using any part of the web site, you agree to become bound by the terms and conditions of this agreement. If you do not agree to all the terms and conditions of this agreement, then you may not access the Website or use any services.

Submitting Content

If you submit content to any of the platforms controlled by J&L Vetcare Inc, you grant J&L Vetcare Inc. a world-wide, royalty-free, and non-exclusive license to reproduce, modify, adapt and publish the content solely for the purpose of displaying, distributing and promotion purposes.

J&L Vetcare Inc. has the right (though not the obligation) to, at their sole discretion (i) refuse or remove any content that, in their reasonable opinion, violates any J&L Vetcare Inc. policy or is in any way harmful or objectionable, or (ii) terminate or deny access to and use of the platforms to any individual or entity for any reason, in their discretion. J&L Vetcare Inc. will have no obligation to provide a refund of any amounts previously paid.

Payment and Renewal.

At J&L Vetcare Inc., we value our clients and strive to provide them with the best possible service. As part of our commitment to transparency, we want to make sure you are aware of our terms and conditions regarding payments.

By selecting a product or service, you agree to pay J&L Vetcare Inc. the one-time and/or monthly, quarterly or annual subscription fees indicated (additional payment terms may be included in other communications).

Subscription payments will be charged on a pre-pay basis on the day you sign up and will cover the use of that service for a monthly, quarterly or annual subscription period as indicated.

All sales are final. Any payments made (regardless of the purchase terms or program), are non-refundable. Occasionally J&L Vetcare Inc. will offer discounts on the programs. If you make a purchase and J&L Vetcare Inc. offers a discount on the program AFTER YOUR PURCHASE, you are not granted a refund of the difference.

Automatic Renewal

Unless you notify J&L Vetcare Inc. before the end of the applicable subscription period that you want to cancel a subscription, your subscription will automatically renew and you authorize us to collect the then-applicable annual, quarterly, or monthly subscription fee for such subscription (as well as any taxes) using any credit card or other payment mechanism we have on record for you.

J&L Vetcare Inc. is not obligated to refund any charges that occurred before your cancellation request. To opt-out of automatic renewal, you must submit your request in writing within 14-days of the end of the subscription term.

Subscriptions that have been automatically renewed can be cancelled when submitted to J&L Vetcare Inc. in writing within 14 days after the renewal.

Copyright Infringement

As J&L Vetcare Inc. asks others to respect its intellectual property rights, it respects the intellectual property rights of others. If you believe that material located on or linked to by the Website violates your copyright, you are encouraged to notify us. We respond to all such notices, including as required or appropriate by removing the infringing material or disabling all links to the infringing material.

J&L Vetcare Inc. will terminate a visitor's access to and use of the platforms if, under appropriate circumstances, the visitor is determined to be a repeat infringer of the copyrights or other intellectual property rights of J&L Vetcare Inc. or others. In the case of such termination, we have no obligation to provide a refund of any amounts previously paid to J&L Vetcare Inc..

Intellectual Property.

This Agreement remains with J&L Vetcare Inc. and all rights, title and interest in and to such property will remain with J&L Vetcare Inc..

All trademarks, graphics and logos used in connection with the platforms are trademarks or registered trademarks of J&L Vetcare Inc.. Your use of the platforms grants you no right or license to reproduce or otherwise use any platform trademarks.

Changes

J&L Vetcare Inc. reserves the right, at its sole discretion, to modify or replace any part of this Agreement. It is your responsibility to check this Agreement periodically for changes. Your continued use of or access to the platforms following the posting of any changes to this Agreement constitutes acceptance of those changes. J&L Vetcare Inc. may also, in the future, offer new services and/or features through the Website (including, the release of new tools and resources). Such new features and/or services shall be subject to the terms and conditions of this Agreement.

Termination.

J&L Vetcare Inc. may terminate your access to all or any part of the platforms at any time, with or without cause, with or without notice, effective immediately. If you wish to terminate this agreement, you may simply discontinue using the platforms.

Product purchase access and termination of program by the client

When a client purchases a non-subscription program, it is referred to as continued access. This will be deemed to be available as long as J&L Vetcare Inc. continues business. As a minimum, that will be continued for five years from the date of purchase unless indicated differently at time of purchase.

In the case of subscriptions, the following applies:

- for the Holistic Window Foundation, you will retain access to the monthly releases, finishing the month you cancel. Access to the bank of live webinars requires an active subscription.
- for the Become Your Own Vet, you will retain access to all bonuses, which includes the ongoing meetings for the Pet First Responder, Vaccine Mastery, and Nutrition Mastery, as well as the monthly releases of the Holistic Window (as above) to when you cancel. Access to the Become Your Own Vet Foundation and Office Hours requires an active subscription.

Disclaimer of Warranties

The platform is provided “as is”. J&L Vetcare Inc. and its suppliers and licensors hereby disclaim all warranties of any kind, express or implied, including, without limitation, the warranties of merchantability, fitness for a particular purpose and non-infringement. Neither J&L Vetcare Inc. nor its suppliers and licensors, makes any warranty that the Website will be error free or that access thereto will be continuous or uninterrupted. You understand that you download from, or otherwise obtain content or services through, the platforms at your own discretion and risk.

J&L Vetcare Inc. Does Not Guarantee Results

J&L Vetcare Inc. is convinced you will derive great benefits from your participation in the Program and is dedicated to helping you become as successful as you envision. However, J&L Vetcare Inc. does not guarantee or represent in any way that you will attain a certain level of proficiency or mastery, either in the short-term or long-term.

Your success depends on many factors, including but not limited to your personal motivation, Your time commitment, how effectively you implement the strategies taught in the Program, and your efficiency in following up on each phase of the Program. Your participation in this Program is an investment.

Confidentiality

You agree and accept that J&L Vetcare Inc. methods, processes, and strategies taught in the Program are the sole and exclusive property of J&L Vetcare Inc. and constitute a confidential proprietary system that is protected by law, including but not limited to copyright, trademark, and trade secret law. You agree not to duplicate, disseminate, distribute, or otherwise disclose any part for any reason to third parties unless such disclosure is part of the Program.

Limitation of Liability

In no event will J&L Vetcare Inc. or its suppliers or licensors, be liable with respect to any subject matter of this agreement under any contract, negligence, strict liability or other legal or equitable theory for:

- (i) any special, incidental or consequential damages;
- (ii) (ii) the cost of procurement for substitute products or services;

- (iii) (iii) for interruption of use or loss or corruption of data; or
- (iv) (iv) for any amounts that exceed the fees paid by you under this agreement during the twelve (12) month period prior to the cause of action.

J&L Vetcare Inc. shall have no liability for any failure or delay due to matters beyond their reasonable control. The foregoing shall not apply to the extent prohibited by applicable law.

General Representation and Warranty

You represent and warrant that (i) your use of the platforms will be in strict accordance this Agreement and with all applicable laws and regulations (including without limitation any local laws or regulations in your country, state, province, city, or other governmental area, regarding online conduct and acceptable content, and including all applicable laws regarding the transmission of technical data exported from the United States or the country in which you reside) and (ii) your use of the platforms will not infringe or misappropriate the intellectual property rights of any third party.

Indemnification

You agree to indemnify and hold harmless J&L Vetcare Inc., its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including attorneys' fees, arising out of your use of the platforms, including but not limited to your violation of this Agreement.

Arbitration Agreement

J&L Vetcare Inc. and you each agree and accept that any dispute arising out of or related to this Agreement or the Program shall be submitted to binding arbitration and heard by a single arbitrator. Arbitration shall be conducted on an individual basis and not on a class, representative, or consolidated basis. By agreeing to binding arbitration, J&L Vetcare Inc. and You are each giving up the right to have any claims against the other that already exists or may exist in the future considered by a court or a jury. The arbitrator shall be provided by JAMS, which makes its rules and terms of arbitration available at www.jamsadr.com, and shall be selected by mutual agreement. Either J&L Vetcare Inc. or You may initiate arbitration by giving written notice of arbitration to the other and filing a demand for arbitration with JAMS. If an arbitrator is not selected within 30 days of the date the demand for arbitration is filed, then JAMS is authorized to select a neutral and independent arbitrator, which decision shall be final and conclusive. The arbitrator is authorized to issue any form of relief authorized by applicable law, including injunctive relief, declaratory relief, and damages. The prevailing party in any dispute shall be entitled to recover all costs and attorney's fees incurred in connection with arbitration (including any costs and attorney's fees incurred in court seeking to compel arbitration) to the fullest extent allowed by law.