

PRIVACY POLICY

Updated on 6/19/2023

J&L Vetcare Inc. values its users' privacy. This Privacy Policy ("Policy") will help you understand how we collect and use personal information from those who visit our website or make use of our online facilities and services, and what we will and will not do with the information we collect. Our commitment is to not only to meet, but to exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any given time. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page. If at any point in time J&L Vetcare Inc. decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether to permit the use of their information in this separate manner.

This Policy applies to J&L Vetcare Inc., and it governs any and all data collection and usage by us. Through the use of the Website, you are therefore consenting to the data collection procedures expressed in this Policy.

Please note that this Policy does not govern the collection and use of information by companies that J&L Vetcare Inc. does not control, nor by individuals not employed or managed by us. If you visit a website that we mention or link to, be sure to review its privacy policy before providing the site with information. It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent to better understand the way in which websites garner, make use of and share the information collected.

Specifically, this Policy will inform you of the following:

1. What personally identifiable information is collected from you through our website;
2. Why we collect personally identifiable information and the legal basis for such collection;
3. How we use the collected information and with whom it may be shared;
4. What choices are available to you regarding the use of your data; and
5. The security procedures in place to protect the misuse of your information.

Information We Collect

It is always up to you whether to disclose personally identifiable information to us, although if you elect not to do so, we reserve the right not to register you as a user or provide you with any products or services. This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information etc. which may be used when you purchase products and/or services and to deliver the services you have requested.
- Information automatically collected when visiting our website, which may include cookies, third party tracking technologies and server logs.

In addition, J&L Vetcare Inc. may have the occasion to collect non-personal anonymous demographic information, such as age, gender, household income, political affiliation, race and religion, as well as the type of browser you are using, IP address, or type of operating system, which will assist us in providing and maintaining superior quality service.

Please rest assured that this site will only collect personal information that you knowingly and willingly provide to us by way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested, and any additional uses specifically provided for on this Policy.

Why We Collect Information and For How Long

We are collecting your data for several reasons:

- To better understand your needs and provide you with the services you have requested;
- To fulfill our legitimate interest in improving our services and products;
- To send you promotional emails containing information we think you may like when we have your consent to do so;
- To contact you to fill out surveys or participate in other types of market research, when we have your consent to do so;
- To customize our website according to your online behavior and personal preferences.

The data we collect from you will be stored for no longer than necessary. The length of time we retain said information will be determined based upon the following criteria: the length of time your personal information remains relevant; the length of time it is reasonable to keep records to demonstrate that we have fulfilled our duties and obligations; any limitation periods within which claims might be made; any retention periods prescribed by law or recommended by regulators, professional bodies or associations; the type of contract we have with you, the existence of your consent, and our legitimate interest in keeping such information as stated in this Policy.

Use of Information Collected

J&L Vetcare Inc. does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

J&L Vetcare Inc. may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from our Website.

J&L Vetcare Inc. may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

J&L Vetcare Inc. uses various third-party social media features including but not limited to Facebook, Instagram, Twitter, YouTube and other interactive programs. These may collect your IP address and require cookies to work properly. These services are governed by the privacy policies of the providers and are not within J&L Vetcare Inc.'s control.

Disclosure of Information

J&L Vetcare Inc. may not use or disclose the information provided by you except under the following circumstances:

- as necessary to provide services or products you have ordered;
- in other ways described in this Policy or to which you have otherwise consented;
- in the aggregate with other information in such a way so that your identity cannot reasonably be determined;
- as required by law, or in response to a subpoena or search warrant;
- to outside auditors who have agreed to keep the information confidential;
- as necessary to enforce the Terms of Service;
- as necessary to maintain, safeguard and preserve all the rights and property of J&L Vetcare Inc.

Text Message

If you provide your cell phone number, you have provided J&L Vetcare Inc. with consent to send you text messages to provide you information about your account serviced by J&L Vetcare Inc. regarding the services you have requested which may include but not be limited to assistance in completing your program, notification of transaction approval, payment reminders and notifications, servicing your account, and collection efforts. By providing this consent, you are authorizing J&L Vetcare Inc. (collectively, "we", "us" and "our") to contact you using automatic telephone dialing systems, automatic texting systems, and artificial or prerecorded messages. By providing this consent, you have also represented that you are the owner or customary user of any cell phone number which you have provided to us. Your cellular provider's Message & Data Rates May Apply.

You understand the text messages we send may be seen by anyone with access to your phone and you agree that we are not liable for anyone accessing such messages.

Accordingly, you should take steps to safeguard your phone and your text messages if you want them to remain private.

You agree to notify us immediately if you change your cell phone number, cease using the cell phone number you provided us, assign any non-cellular phone number you have provided us to a cellular service, or transfer your cell phone to another person. . Also please be aware that account management text messages that we send you may come from different numbers.

Business Transfers

If J&L Vetcare Inc., or substantially all of its assets, were acquired, or in the unlikely event that J&L Vetcare Inc. goes out of business or enters bankruptcy, user information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of J&L Vetcare Inc. may continue to use your personal information as set forth in this policy.

Non-Marketing Purposes

J&L Vetcare Inc. greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in J&L Vetcare Inc. products and services). In certain circumstances, we may use our website, newspapers, or other public means to post a notice.

Unsubscribe or Opt-Out

All users and visitors to our website have the option to discontinue receiving communications from us by way of email or newsletters. To discontinue or unsubscribe from our website please send an email that you wish to unsubscribe or click the unsubscribe link at the bottom of all emails.

Links to Other Websites

Our website does contain links to affiliate and other websites. J&L Vetcare Inc. does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of every website that collects personally identifiable information. This Privacy Policy Agreement applies only and solely to the information collected by our website.

Security

J&L Vetcare Inc. takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and

offline. Wherever we collect sensitive information (e.g. credit card information), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for “https” at the beginning of the address of the webpage.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user’s personal information under our control.

The company also uses Secure Socket Layer (SSL) for authentication and private communications to build users’ trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information.

J&L Vetcare Inc. may offer virtual trainings, virtual masterminds and/or virtual events. We cannot guarantee your anonymity in the unlikely event that one of our vendors and/or participants records, photographs, writes about or uses any other replication method and releases audio, video or still images in your likeness.

Acceptance of Terms

By using this website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you agree and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us by responding to any email.